



YOUR CONTINGENT LABOR DEPARTMENT

WHAT IS A MANAGED SERVICE PROVIDER (MSP)?

By overseeing the requisition, procurement, placement and tracking of contract workers, MSPs centralize many of the functions associated with hiring and managing contingent labor. MSPs are typically engaged by HR, Procurement, and Operations Managers.

BENEFITS

- Reduce costs and streamline processes
- Proven implementation and change management strategies
- Program maturity models
- Dedicated Account Management resources
- Tactical, on-demand reporting and strategic reporting
- Consolidate invoicing processes
- Ensure compliance to policies, procedures and laws
- Increase visibility into labor spend

SERVICES INCLUDE:

- Supporting communication between client management, third-party suppliers, and contract labor
- Establishing consistent contractual agreements among all suppliers
- Administering temp requisition, distribution, and candidate submission
- Coordinating client interview and delivering all feedback
- Managing SOWs and tracking costs for contractors being engaged/extended
- Buffering the co-employment relationship between client and independent contractors/freelancers
- Reconciling all contractor hours/expenses and managing invoicing process
- Offering evaluation tools for contractor performance to ensure quality
- Delivering dashboard reporting for overall program performance

75% of Fortune 500 Companies have formal contingent workforce programs.



Gain control of your contingent work force through hands-on administration and industry-leading VMS partnerships by combining forces with Monument, an experienced Managed Service Provider (MSP).

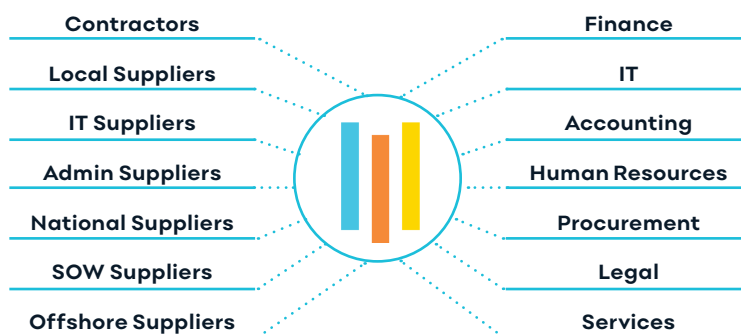
ABOUT MONUMENT CONSULTING

Our passion is helping clients gain full transparency and control of their contingent workforce while achieving best-in-class performance in cost, quality, and compliance.

- Founded in 2003 with a focus on the design, implementation, and management of Contingent Labor programs
- Consultants at our Core - Monument maintains a highly analytical, consulting services practice providing a strategic approach unmatched by peer MSPs
- Leading global MSP with over \$2B Of spend under management
- Vendor neutral model relies upon a trusted partner and supplier community
- Partners with industry-leading VMS systems
- 40 implementations within the last 5 years, with an expertise in guiding "Gen 1" clients
- Experts in Change Management with certified practitioners
- Seamless extension of client HR, sourcing, business units, vendors, and contractors
- Experience in multiple industries, including but not limited to: retail, healthcare, finance, technology, insurance, etc

VALUE CLIENTS CAN EXPECT FROM MONUMENT

- Rate guidance and proposed hard dollar savings
- Efficiencies realized from outsourcing and automation
- Aggregated invoicing through Monument's processes
- Enhanced compliance through our dedicated legal and compliance teams
- Dedicated reporting and analytics team providing unmatched business intelligence data
- Vendor-funded program



CLIENT TESTIMONIALS

“

They are all knowledgeable and cover for each other to ensure my needs are met in a very timely manner. They're proactive in recommending solutions and always have our best interest in mind.

*IT PRMO Director National
Non-Profit Health System*

“

We've received top notch candidates. Moving forward, I would actually prefer to go through this process and go the contract to perm route, even if we have a permanent opening...that's how great it was!

*Director, Project Management
Global Financial Services Company*

“

Unlike other programs, the Monument team really treats us as a true partner, and looks for ways to improve the overall communication stream that they manage between us and our clients.

*Senior IT Account Manager
Global Staffing Organization*

